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900601-001
Rev 02

TouchTunes

Installation Notes
U.S. and Canada Credit Card Reader Blanking Plate

Purpose
Remove a credit card reader from a TouchTunes Mx-1, Ovation, Allegro, or Maestro jukebox and replace it with a blanking plate.

Expected time
15 minutes

Audience
- TouchTunes Jukebox Operators
- TouchTunes field service and customer support

This document is for these components or categories

☐	Software
☑	Hardware
☐	Mechanical
☐	Packaging

Overview
This document explains how to remove a credit card reader from a TouchTunes Mx-1, Ovation, Allegro, or Maestro jukebox and replace it with one of the following blanking plates:

Part	TouchTunes Part #
Horizontal credit card reader cover kit for Mx-1, Ovation and Allegro	400543-001
Credit card reader cover kit for Maestro	600257-001
Vertical credit card reader cover kit for Mx-1, Ovation and Allegro	600256-001

- Required tools and equipment
- Important safety information
- Replacing the credit card reader
- Contacting TouchTunes Technical Support

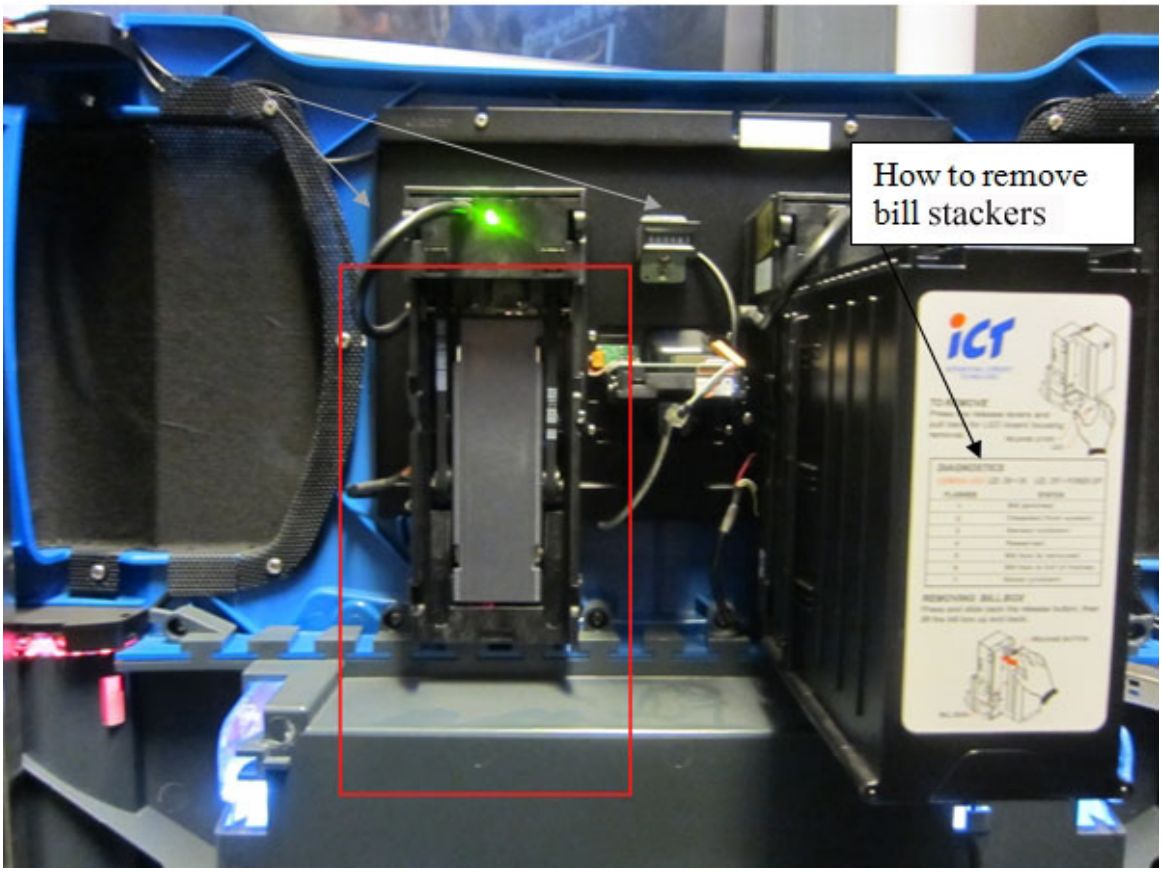
Required tools and equipment
- Screw drivers (slotted and/or Phillips head).
- Nut driver or hex-head screw driver.
- Ratchet, sockets, and extension.

Important safety information

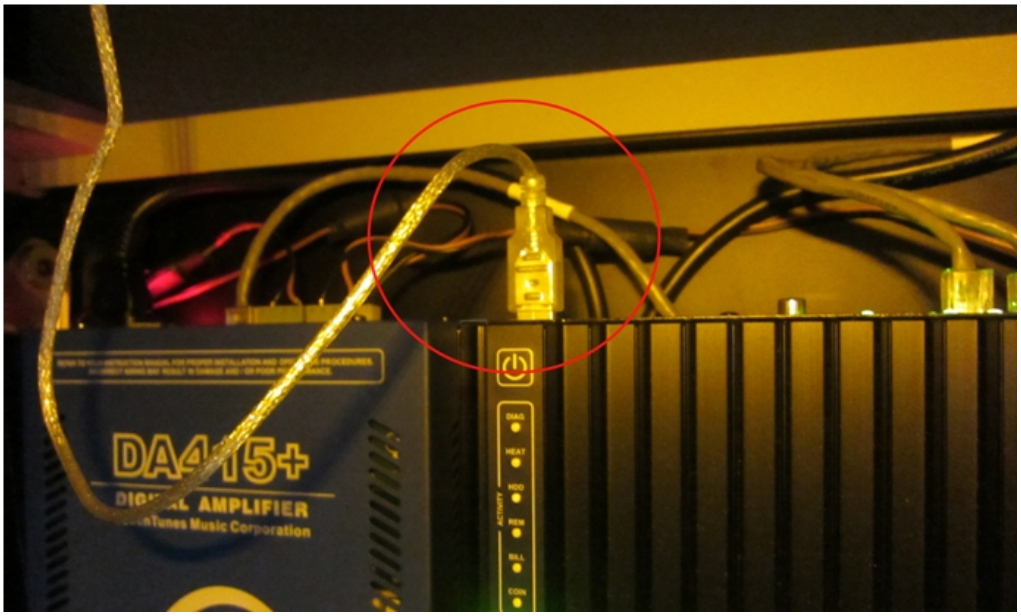
WARNING: To prevent risk of electrical shock, do not attempt any of the procedures described here without first disconnecting all electrical power to the jukebox.

Replacing the credit card reader

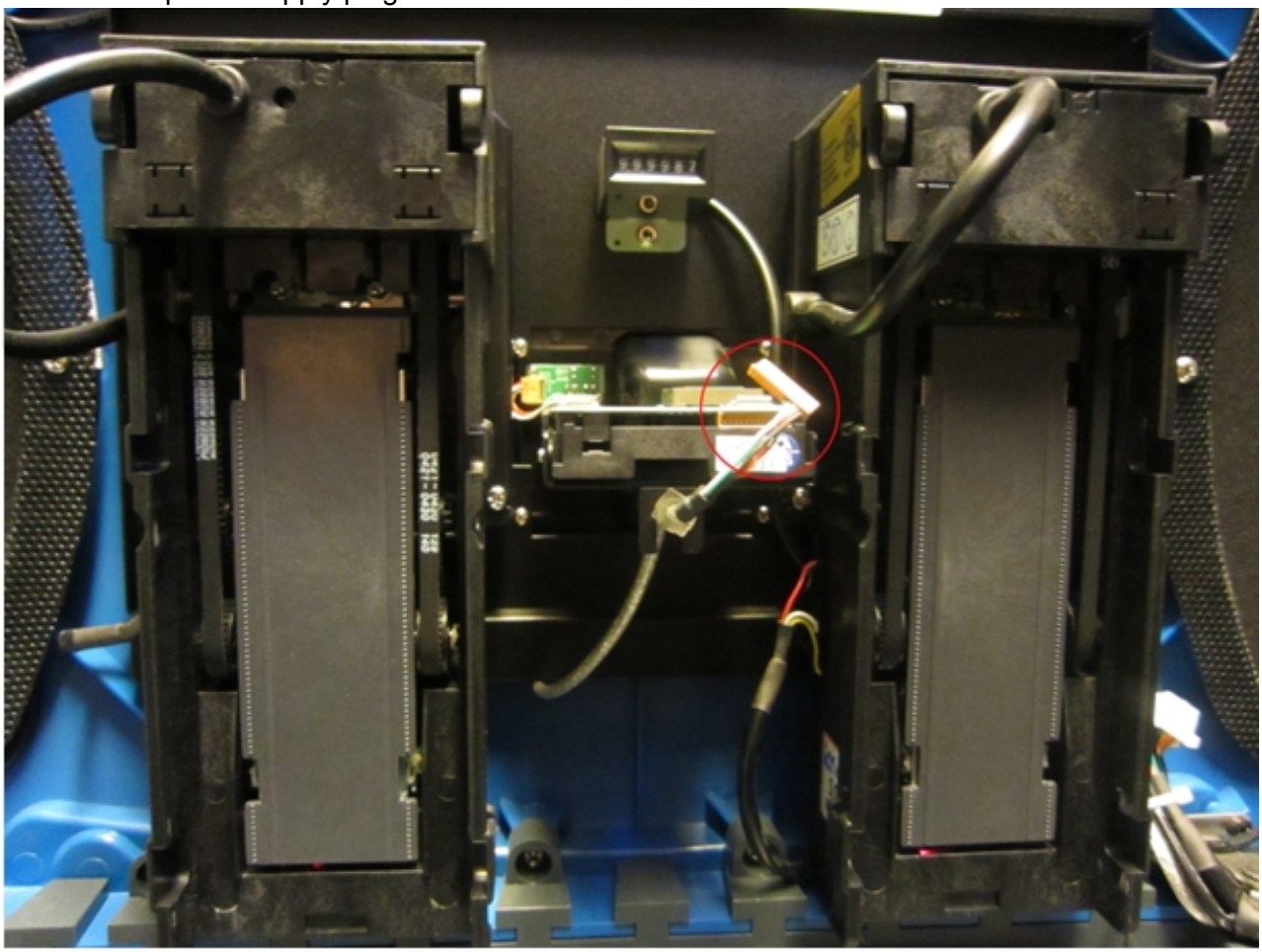
1. Turn off the jukebox and unplug it from the outlet. Do not proceed until you have disconnected all power to the jukebox.
2. Open the jukebox door to access the credit card reader.
3. Remove the jukebox's bill stackers and set them aside (the instructions for detaching and re-attaching the bill stackers are printed on them).



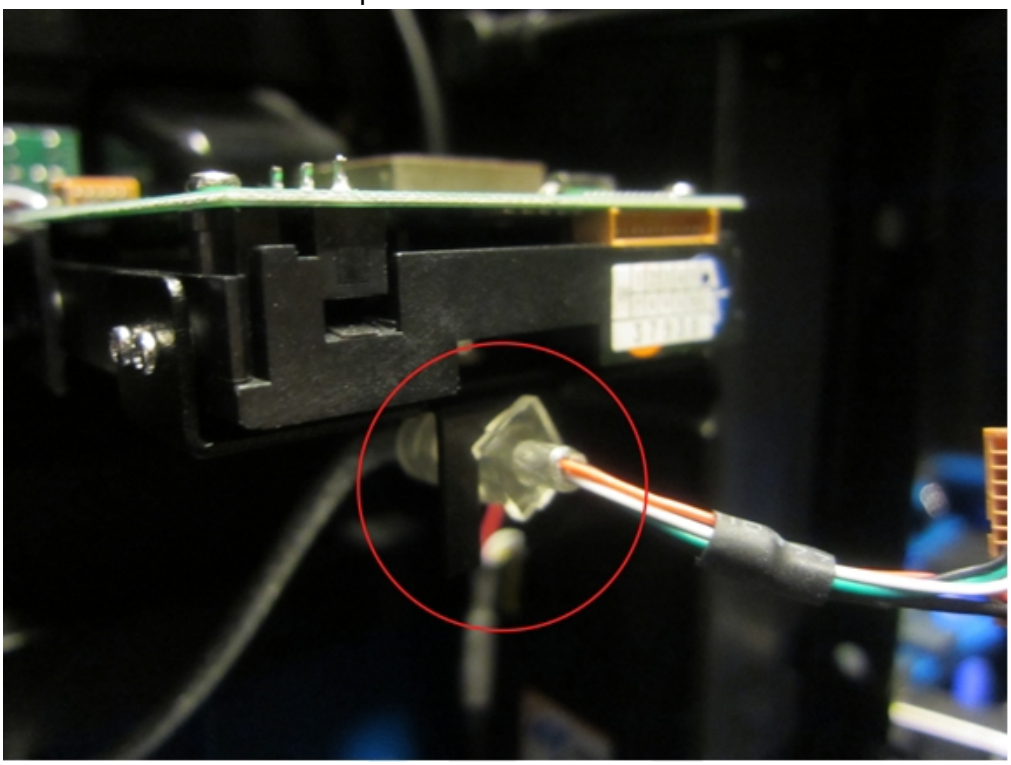
4. Unplug the USB cable that connects the credit card reader to the jukebox's computer.



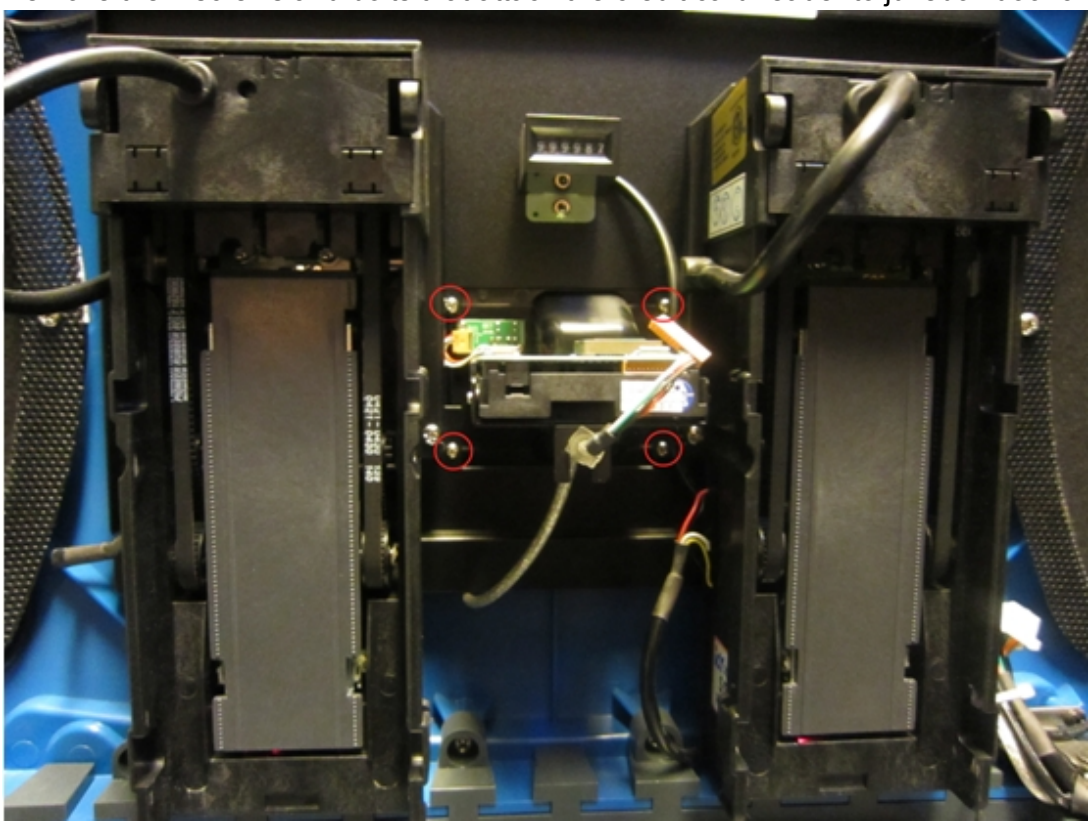
5. Remove the power supply plug from the credit card reader.



6. Pull down on the USB clamp attached to the card reader to detach it.

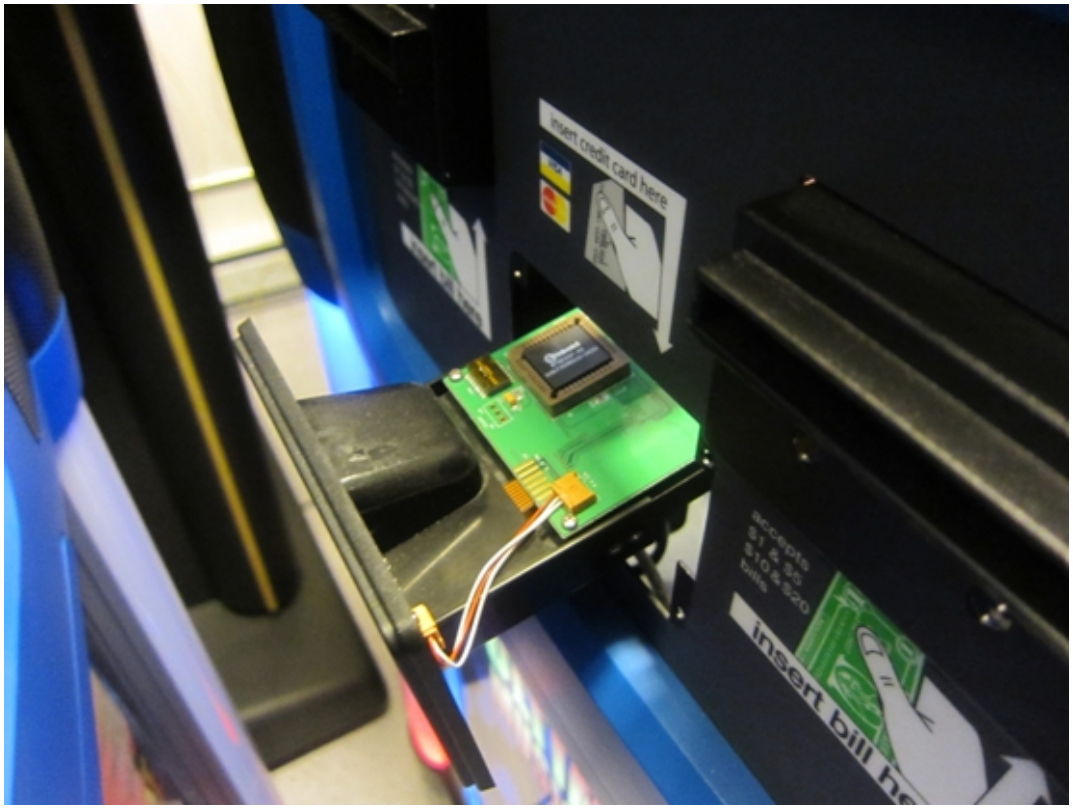


7. Remove the 4 screws and bolts that attach the credit card reader to jukebox door and set them aside.

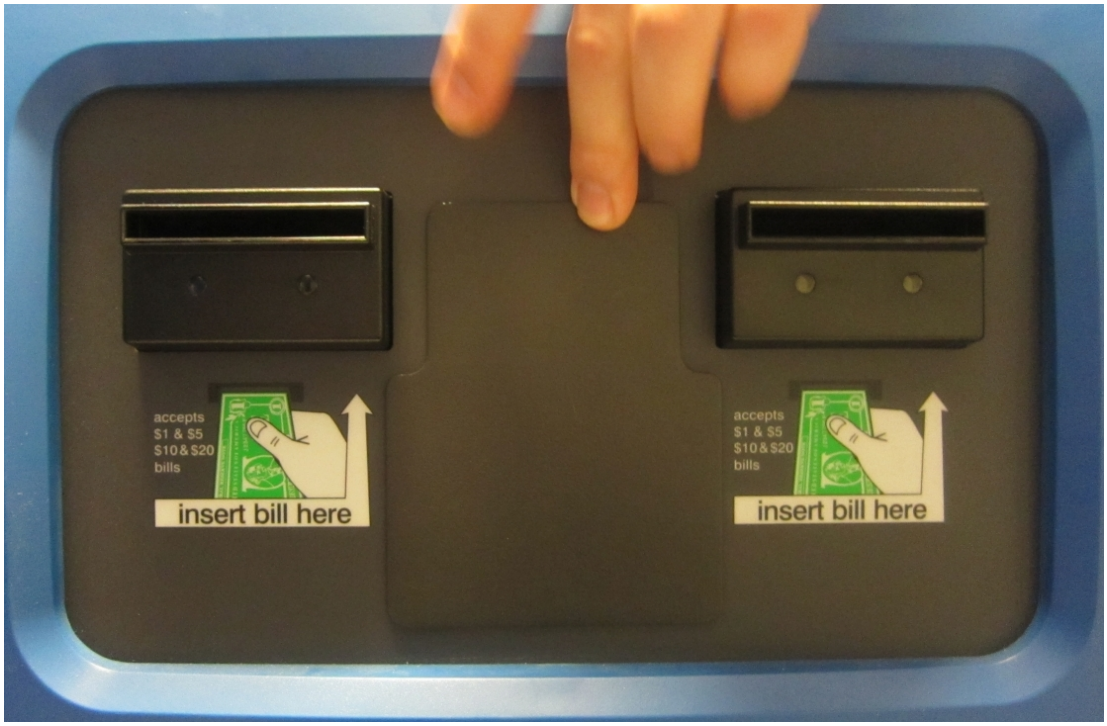


8. You will not be removing the cable that connects the credit card reader to the computer. Secure these cables as needed with tie wraps.

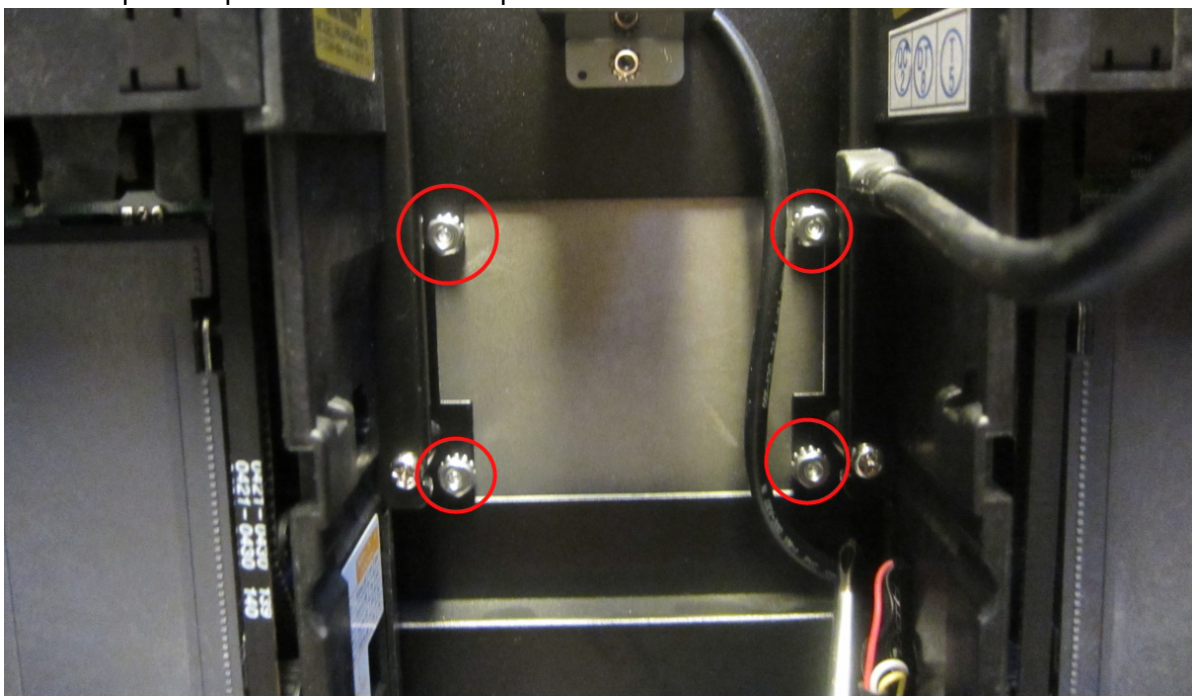
9. Remove the credit card reader by pushing it forward through the jukebox door.



10. From the front, cover the open credit card reader slot with the supplied metal plate. The plate has four built-in screws.



11. Lock the plate in place with the 4 nuts provided.



12. Reattach the bill stackers and close the jukebox door.

Contacting TouchTunes Technical Support

If you need help with or have questions about this document, contact TouchTunes by:

- using the e-mail links on the Contacts page on the operator dashboard at https://operator.touchtunes.com
- calling the TouchTunes 24/7 Technical Support Hotline at 847-353-1954

To help us assist you more effectively with problem reports, this information may be required when contacting TouchTunes:

- Jukebox model
- Jukebox ID
- The serial number of any affected component
- The date/time of the problem
- Actions performed immediately before the problem occurred

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